# Making an Impact Through the "Power of Partnerships" For Five Years and Counting



2015 Evaluation Report

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#### **VISION**

CareerEdge will be known as the region's distinguished workforce development organization that promotes economic prosperity through strong employer-labor and community partnerships.

#### **MISSION**

Our mission is to provide an exceptional labor force to a region's growing industries by leveraging community assets and forming high-performing workforce partnerships.

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## Executive Summary – Five Year Impact (2010-2015)

\$6.3M\*

Invested in regional workforce development





#### **Incumbent Workers**











Charlotte, and Hillsborough counties served.

**Employer Partners** 

<sup>\*</sup> Includes CEFC grants, employer contribution, CareerSource Suncoast and FL & SCGOV

## **Executive Summary – 2015 Impact**



**577** people trained (536 trainees + 41 interns funded)



14 employers developing employees



544

people earned raises\*



387 new jobs created



average employer contribution per incumbent employee#





\* Includes CEFC-trained people prior to and including 2015. (Typically raises & promotion data lag training up to one year.) # Includes only those incumbent employees trained in 2015.



## Partnerships Model



## How Impact Happens: CEFC Partnerships Model



\*see notes for full list of partners.

## **Partnerships Model Utility**

- Unrestricted funds allows for agility
- Unique public-private collaboration
- Innovative "Employer as a customer" model
- Local/regional connections to drive change
- Sector-based approach aligns talent to employers' needs
- Tightening the skills gaps across the talent pool
- Driving employer/regional job creation
- Allows for achievement of employee, employer, and community/regional goals



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## **CEFC Partnerships Model: 2015 Recognition**

## CEFC\* Community **Funders** Based **Organizations Employers** Educators

# National & International Recognition Mireya Eavey, CareerEdge Executive Director

Ms. Eavey received a special invitation from the White House to <u>keynote</u> at the Social Innovation Fund's 2015 Grantee Convening.



• Mireya received a <u>GOLD International</u> <u>Stevie Award</u> for Female Executive of the Year (Government or Non-Profit 10 or Less Employees).



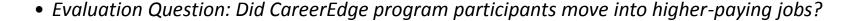


# 2015 Impact Update & Systems Change



## **2015 Goals & Evaluation Questions**

#### Goal 1: Move *low-wage workers* into higher-paying jobs





## Goal 2: Provide <u>employers</u> with the skilled employees they need

• Evaluation Question: Did the employers' partnership with CareerEdge establish a high-performing workforce?



#### Goal 3: Demonstrate community/regional impact

• Evaluation Question: Have CareerEdge trained employees and their employers contributed to the local/regional community?





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### **2015 Evaluation Data**



#### **Incumbent Workers**





Transportation,
Distribution & Logistics
Employer Partners



#### Employers report 3 years from funding date

Participant demographics
Course attendance
Employment outcomes (job placement, wages, and promotions)









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## 2015 Funded Employer Partners





- Air Products and Chemicals
- KHS
- Mustang Vacuum Systems, Inc.
- PGT Industries
- Radiant Power Corporation



- BioLucid
- Blake Medical Center
- Life Care Center of Sarasota
- Manatee Memorial Hospital
- Pines of Sarasota Rehabilitation & Senior Care Community
- Sarasota Memorial Hospital
- Shared Services
- Tidewell Hospice
- Venice Regional Bayfront Health







## **2015 Incumbent Worker Update**

	# Trained	# Promoted	# of Raises Earned*	Average Hourly Raise	# of Credentials/ Certifications Earned
Total Incumbent Workers	347	73	671	\$1.25	240
Manufacturing	127	47	218	1.56	130
Healthcare	92	23	413	1.12	40
TD&L	128	3	40	2.00	70

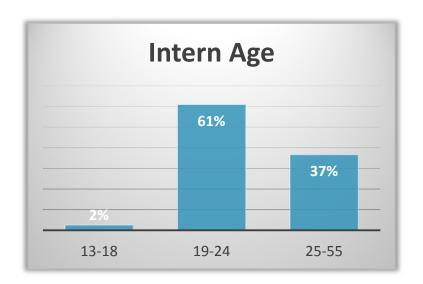
<sup>\*</sup> People can earn multiple raises.



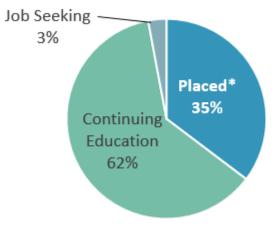


## **41** Internships Funded

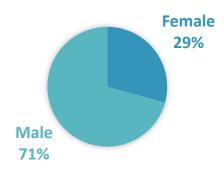




#### **Upon Completing the Internship...**



#### Intern Gender





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## 2015 Jobseeker Update\*

	# Trained	# Placements	Average Hourly Wage	# of Credentials/ Certifications Earned
Total Jobseekers	128	52	\$15.67	222
BRIDGES TO CAREERS A CareerEdge Program	62	26	\$18.14	103
St. Petersburg College SPC  Excellence in education since 1937 TD&L	52	12	\$12.00	51
TECHNICAL COLLEGE Precision Machining	14	14	\$16.50	<b>68</b> (57 NIMS + 11 CNC)

<sup>\*</sup>does not include funded internships









## **462** Degrees & Certificates Earned

#### Sample of Certificates/Degrees Earned in 2015

Bachelor's Degree in Nursing

**Certified Production Technician** 

**CNC Operator** 

**Commercial Driving Licenses** 

**Dementia Certification** 

Designated Manufacturing Inspection Representative

ICD-10 Coding Certification

**IPC Crimping Certification** 

**IPC J-STD Recertification** 

**IPC Rework Certificate** 

NIMS

Project Management Certificate

SCM: Warehousing Operations Certification

SCM: Customer Service Operations Certification

Specialized Welding Training - Welding Basics



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## **2015 Systems Change**



**Employer Practices/Policies** 



**Public Policy** 





- Brought together employers and SCF to develop a new Risk Management Degree Program.
- Partnered with SPC to deliver supply chain management certifications.
- Implemented the Bridges to Careers soft skills to the Suncoast Trucking Program.
- Implemented the Bridges to Careers at Charlotte Technical Institute.
- Blake Medical Center offering Bridges to Careers to new entry level employees.
- Funding the Talent4Tomorrow initiative to bring the College Access Network to Sarasota.
- Working in partnership with the local Workforce Board.
- Led a *community manufacturing plan*. Now employers, educators, and community partners collaborate to address workforce issues in the region.
- Workforce initiative working closer on workforce issues in the region.
- CareerEdge helps other organization win grants for the region to address workforce issues.



# Impact Since Inception Update (2011-2015)



## Executive Summary – Five Year Impact (2010-2015)

\$6.3M

Invested in regional workforce development



75 employers

developing employees



3,142 people trained



1,212 new jobs created



2,049 people earned raises



raises#



people promoted#



# typically raises & promotion data lag training up to one year

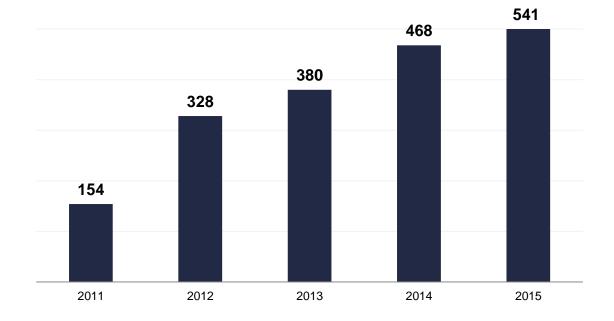


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### **Year-To-Date Promotions**

541 individuals have earned at least one promotion

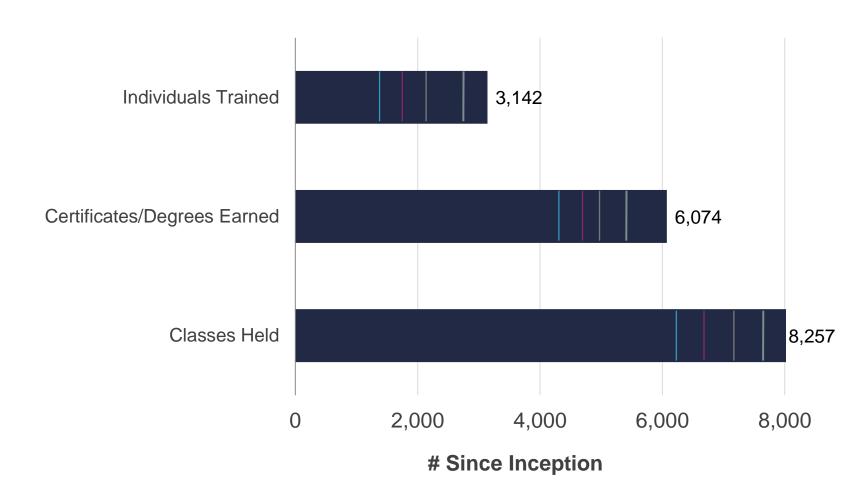
#### Cumulative # of Employees Earning at Least One Promotion





## **Year-To-Date Training Outcomes**

From inception (late 2010) through 2015



= Status end of 2011

= Status end of 2012

= Status end of 2013

= Status end of 2014

= Status end of 2015

## 2016 Planning



## **2016 Measurable Goals**

300 workers **Incumbent Career Pathway Training** 150 new jobs Bridges to Careers and Industry Certification Program 70 students Opportunity Experience (Internships) 50 new employers New Employer Engagement 25 new jobs Charlotte Bridges Program 40 students Young Adult Pilot Program





We are a human capital and analytics evaluation, research and advisory consulting firm providing data-driven practical insights to workforce planners and decision-makers.

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## Stacey Boyle, Ph.D.

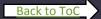
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## Appendix

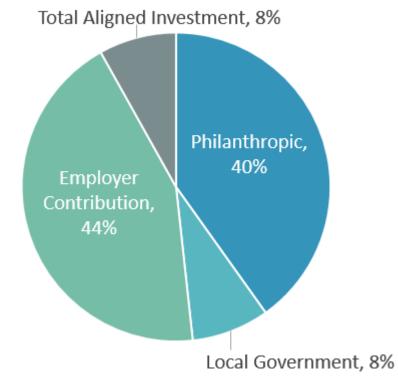




### **Year-To-Date Investments**

\$9.8M Leverage Funding

Investor	Investment	
Philanthropic	\$3,952,000	(40%)
Local Government	\$800,000	(8%)
Employer Contribution	\$4,330,850	(44%)
Total Aligned	\$798,940	(8%)
Total Leverage Funding	\$9,881,790	



# Investments To Date

\$6.3M since inception

	Total CareerEdg							
Grantee/ Program	Amount Awarded	Total Paid	Employer	Aligned	Total Investment			
			Contribution	Contribution*	Since Inception			
Healthcare Partnership	Healthcare Partnership							
Blake Medical Center	\$214,664	\$214,664	\$1,921,730	-	\$2,136,394			
BioLucid	\$11,250	\$11,250	\$25,872	\$61,207	\$98,329			
Kobernick House	\$50,000	\$50,000	\$75,867	5,000	\$130,867			
Life Care Center of Sarasota	\$148,568	\$148,568	\$231,722	-	\$380,290			
Manatee Memorial Hospital	\$103,620	\$103,620	\$444,629	-	\$548,249			
Pines of Sarasota	\$45,315	\$45,315	\$167,014	\$55,792	\$268,121			
Planned Parenthood	\$50,494	\$25,247	\$283,747	-	\$308,994			
Sarasota Memorial Hospital	\$142,654	\$127,154	\$295,980	-	\$423,134			
Tidewell Hospice	\$57,835	\$57,835	\$121,898	\$9,675	\$189,408			
Venice Regional	\$50,960	\$50,960	\$62,203	-	\$113,163			
Shared Services	\$35,433	\$35,433	\$233,199	\$276,900	\$545,532			
Healthcare Total	\$910,793	\$870,046	\$3,863,860	\$408,574	\$5,142,480			
Manufacturing Partnership								
Air Products	\$68,600	\$34,265	\$240,546	-	\$274,811			
Suncoast Technical College	\$25,000	\$25,000	-	\$320,000	\$345,000			
KHS	\$27,260	\$27,260	\$60,410	\$5,950	\$93,620			
Mustang Vacuum	\$17,214	\$8,607	\$77,725	<del>-</del>	\$86,332			
Radiant Power	\$20,843	\$20,843	\$13,771	\$1,100	\$35,714			
PGT Industries	\$64,435	\$39,867	\$67,083	\$11,987	\$118,937			
Tervis Tumblers	\$20,150	\$20,150	\$6,628	\$1,500	\$28,278			
CCRA/MSSC	\$6,890	\$6,890	-	-	\$6,890			
Advanced Masonry Systems	\$3,858	\$3,858	\$827	\$47,882	\$52,567			
Berry Plastics	\$7,200	\$7,200	-	1,947	\$9,147			
Goodwill North Port	\$5,163	\$5,163	-	-	\$5,163			
14th St. CRA	\$9,257	\$9,257	-	-	\$9,257			
Manufacturing Total	\$275,870	\$208,360	\$466,990	\$390,366	\$1,065,716			
Bridges Community Partnership								
Suncoast Community Capital	\$130,000	\$130,000		-	\$130,000			
Total	\$1,316,663	\$1,208,406	\$4,330,850	\$798,940	\$6,338,196			

<sup>\*</sup>CareerSource Florida, CareerSource Suncoast, Sarasota County Government.

## **2015 Bridges Funding Recipients**

128

people received Bridges funding

	Participant Details					
Partnership / Employment	Training Details			Placement		
Status	# Trained	# Success. Completed	# Still Attending 1st Class	# Hired	Average Hourly Wage	# of Credentials/ Certificates Earned
Charlotte Bridges	11	2	9	2		
Goodwill Bridges - Customer Service	7	7	-	5		
Suncoast Community Capital - Warehouse Operations	10	7	-	2	\$18.14	103
St Pete Bridges	12	12	-	4		
Suncoast Trucking Bridges	22	22	-	13		
St. Petersburg College – TDL	52	52	-	12	\$12.00	51
Suncoast Technical College – Precision Machining	14	14	-	14	\$16.50	68
Total	128	116	9	52	\$15.67	222

Participant Details

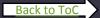
## **2015 Sarasota County Participants**

132 People attending training in 2015 lived or worked in Sarasota County

	Goal	Actual	Goal Attainment
# trained	50	132 (62 incumbents + 70 jobseekers)	exceeded goal by 264%
# receiving raises	30 (60% of participants)	38/62 (61% of students)	met goal
% of raises >= 1%	60%	77%	exceeded goal by 28%
# placed in new jobs or moved from part- time to full-time	10	37	exceeded goal by 370%

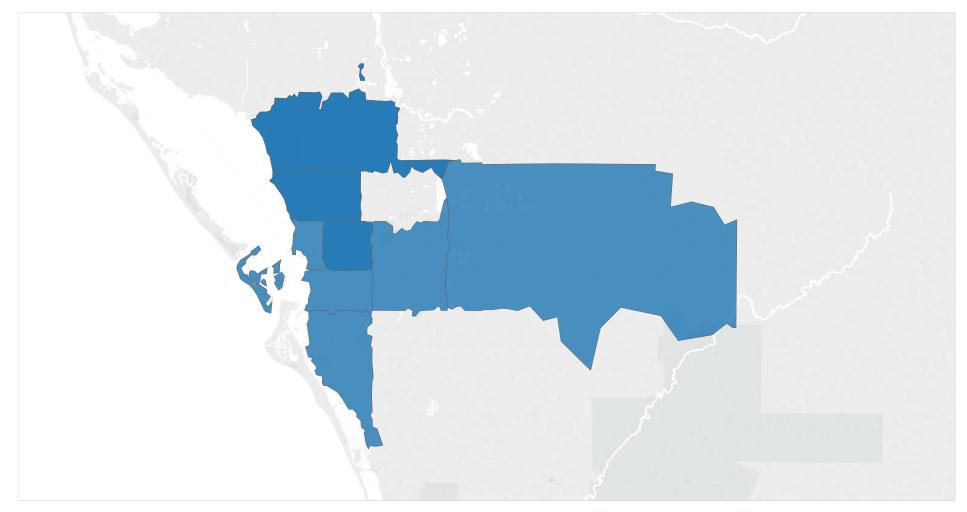
<sup>\*</sup>It is common for employers to grant raises on an annual cycle; therefore, more time may be needed to see the raises materialize. Some were in training programs that extended into 2016.





## Where CEFC Funded Individuals Reside

(includes incumbent workers and job seekers)



\*More students reside in darker color zip code regions.

