### CareerEdge Funders Collaborative

2020 Evaluation Report

February 2021

#### Executive Summary: 2010-2020



\$13.2M Invested in

Regional Workforce
Development \*



4,284

Workers Who Earned Raises\*



1,259

**Promotions Earned\*** 



**Cumulative Annual Earnings Gains** 



**Employers Engaged** 



1,579

New Jobs Created



6,161

**Workers Trained** 



8,172

**Certificates Earned** 

\* Includes CEFC-trained people prior to and including 2020. (Typically raises & promotion data lag training by up to one year.)

#### Dashboard

|                                       | 2020        | 2010-2020    |
|---------------------------------------|-------------|--------------|
| Invested in workforce development     | \$1,250,728 | \$13,199,470 |
| Workers trained                       | 184         | 6,161        |
| Certifications earned                 | 84          | 8,172        |
| Raises earned                         | 523         | 4,284        |
| Workers' aggregate annual earnings    | \$2,007,538 | \$32,418,490 |
| Return on investment                  | \$4.72      | \$11.11      |
| Promotions earned                     | 117         | 1,259        |
| New employers engaged                 | 29          | 407          |
| New jobs created by employer partners | 33          | 1,579        |

#### Highlights

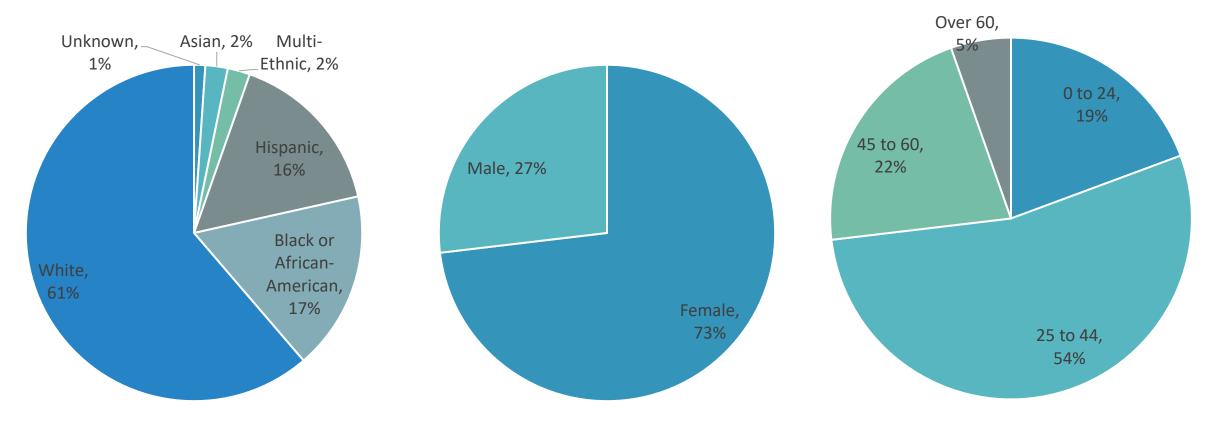
- CareerEdge adapted to COVID, including changing the FastTrack model and focusing industry council discussions on how to best meet employer needs during the pandemic.
  - "CareerEdge did a great job at shifting the conversation to connect with other health care organizations on COVID issues; it is not something we normally had. We could connect with schools that are training nurses and talk about COVID."
  - "They came up with innovative solutions. Instead of being in class in computer labs, they went to work in the field and SCT did the related instruction virtually."
- Partnered with STC on a CARES grant for training and updated equipment.
- Provided technical assistance to local nonprofits to implement a workforce development model.

#### Highlights (continued)

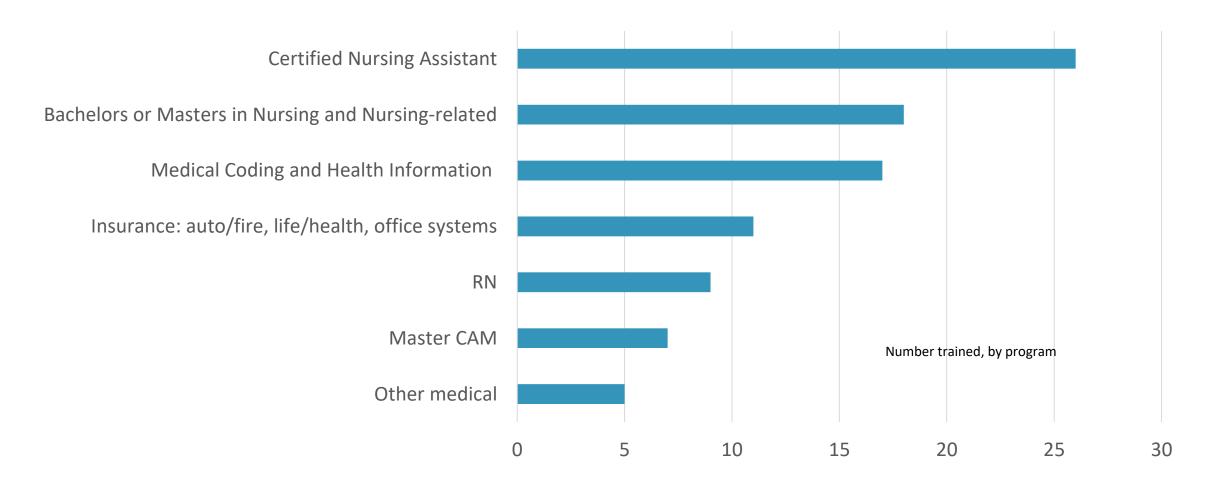
- Through a grant with Boeing, increased diversity in the manufacturing industry.
- Brought together workforce development stakeholders in Manatee and Sarasota counties to develop and adopt a common workforce legislative agenda so that stakeholders communicated a consistent message.
- Funded a new tiny home project with Suncoast Technical College so that students could gain hands-on experience when former sites closed due to COVID. The home will be displayed at local schools to promote trades in the community.

#### **Supporting Employee Development**

#### Incumbent training demographics



#### Types of training for incumbent workers

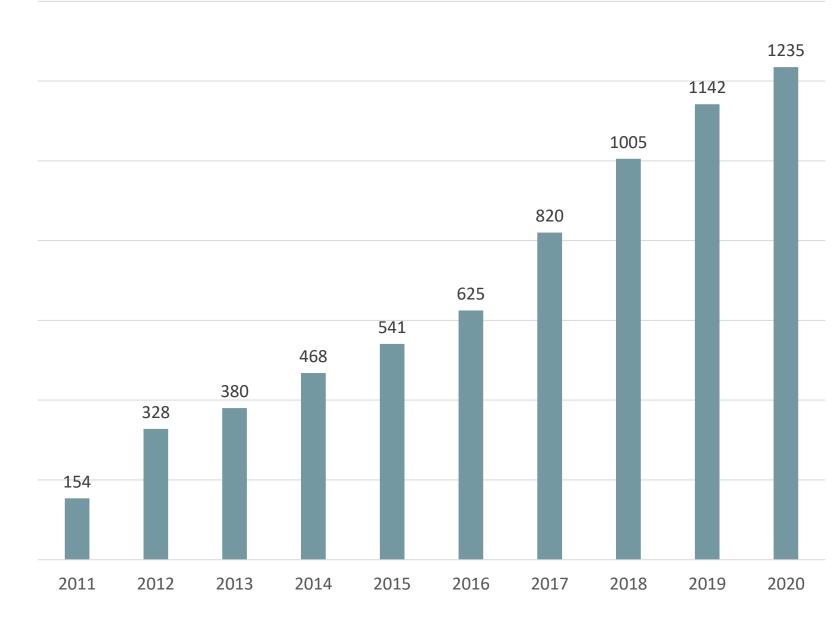


#### Training outcomes for incumbent workers

| 93        | Employees trained in 2020                           |  |
|-----------|---|--|
| 12%       | Average wage gain the first year after training     |  |
| 93        | Promotions earned within two years of participating |  |
| \$822,200 | Invested by employers this year                     |  |

# More than 1,200 promotions since inception (incumbent)

Number of cumulative promotions since 2011

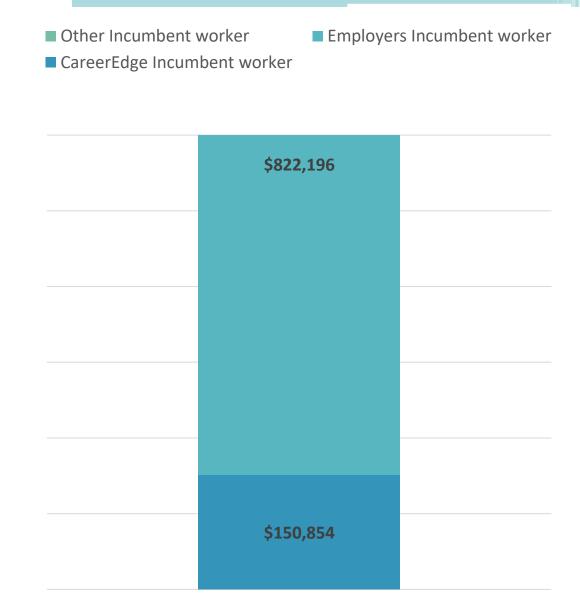


#### 2020 Incumbent Training Outcomes by Industry

|               | # Trained | # Promoted | # Earning<br>Raises | Average Hourly<br>Raise | # of<br>Credentials/<br>Certifications<br>Earned |
|---------------|-----------|------------|---------------------|-------------------------|--|
| Manufacturing | 7         | 28         | 156                 | \$2.02                  | 0  |
| Healthcare    | 75        | 60         | 214                 | \$1.40                  | 50   |
| Other         | 11        | 5          | 5                   | \$0.30                  | 0  |
| Total         | 93        | 93         | 375                 | \$1.64                  | 50   |

Raises and promotion can lag training by up to one year. Some training does not result in a promotion (e.g., BSN degrees).

CareerEdge invested just more than \$150,000 while employers invested over \$822,000.

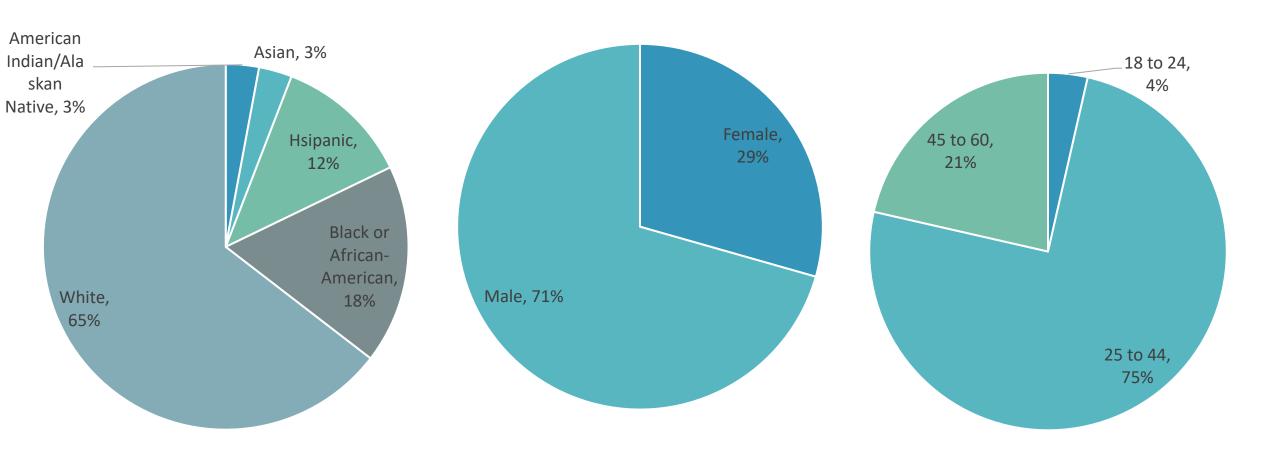


#### **FastTrack**

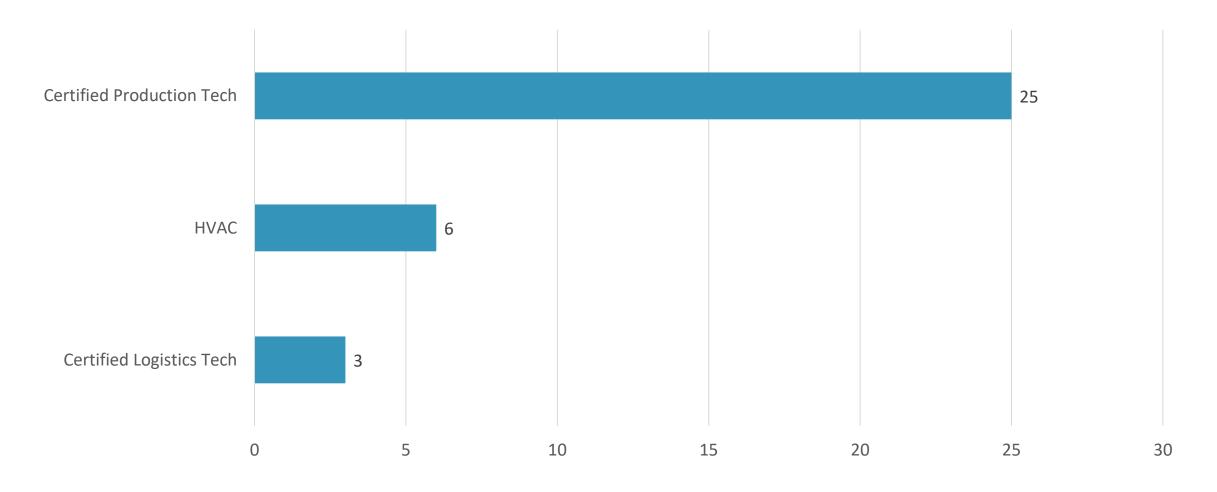
**Bridges to Careers** 

#### FastTrack Demographics

#### 34 participants



#### Fast Track Programs



#### Participant Benefits



- 32 participants in 2020 earned a raise with an average wage increase of \$2.17.
- 2019 trainee update
  - 64 participants saw an additional raise in
     2020 at an average of \$1.49.
  - 14 participants were promoted in 2020.

■ Starting average hourly wage ■ Ending average hourly raise

# On-the-job Training

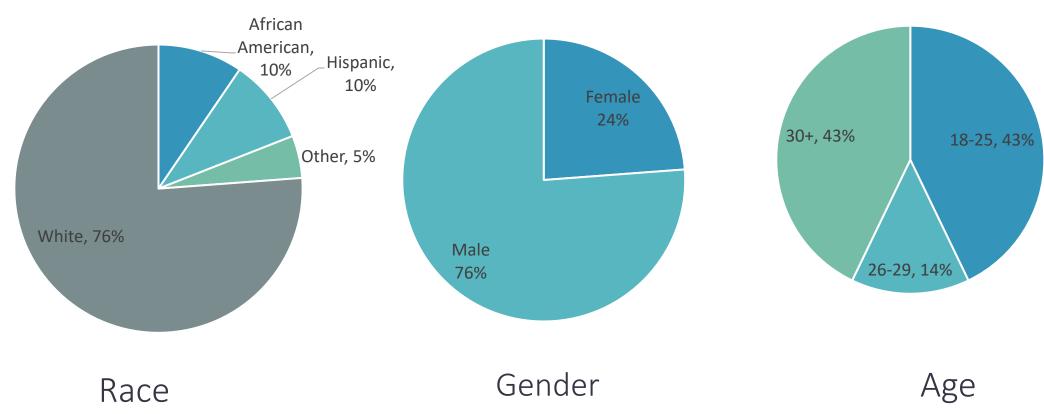
#### On-the-job Training

- Employees earn while they learn.
- Employers build a pipeline of skilled workers from within.
- Employees who wish to advance learn new skills and earn higher wages.
- Helps reduce turnover and increase employee satisfaction.
- 50% of wages paid for up to 10 weeks.

- What employers were involved?
  - PGT
  - Atlantic Mold
  - Chris-Craft
  - KHS
  - Marine Concepts
  - RND Automation
  - Gulf Coast Signs
  - Pure Nut Mylk LLC

#### On-the-job training participant demographics

#### 21 participants



#### Wage Growth

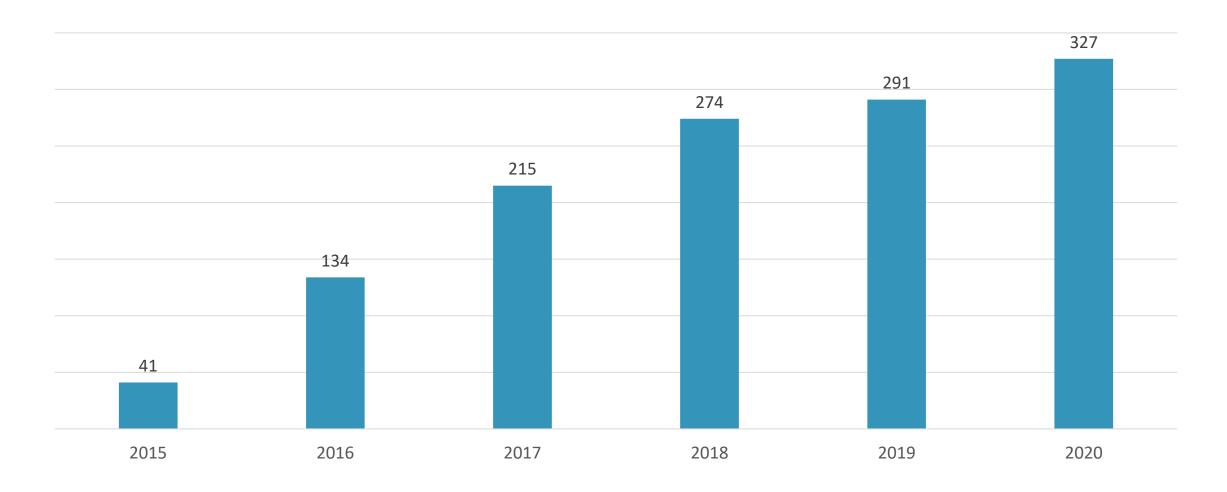


On-the-job training participants began the program at \$15.20 per hour (or just more than \$31K) and ended the program at \$16.49 per hour (or just over \$34K).

12 participants who completed on-the-job training early in the year saw additional raises (\$1.42) – and a few promotions - before year end.

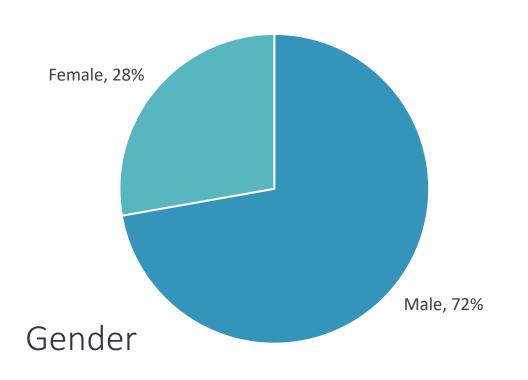
### Internship Reimbursement Program

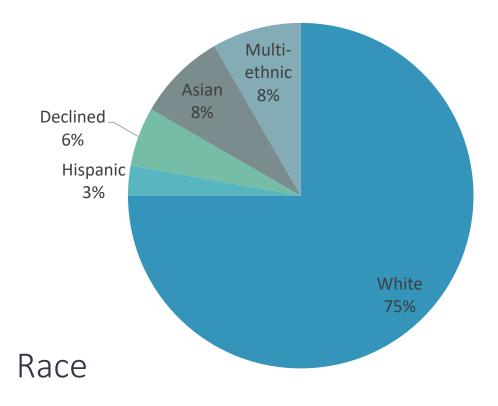
#### Cumulative number of interns over time

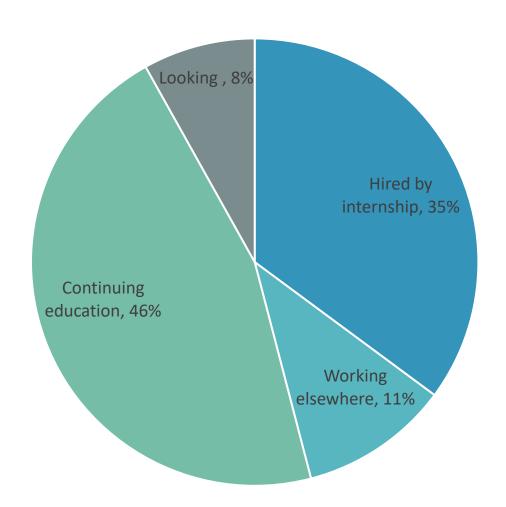


#### Internship participants

#### 36 interns







#### Intern status

As shown, almost half of interns are continuing their education. Just over a third were hired by their intern employer and another 11% were hired elsewhere.

The average hiring wage was \$12.20.

#### Internship benefits

Interns remarked that they liked working with the other employees, using their skills, and learning something new. A few quotes are below:

- "The best part of my internship experience was meeting my fellow peers in the office and learning from them about the profession that I want to go in to."
- "Getting to learn how the machines worked and how they could be programmed was really cool and made me think a lot about what I want my future job to be focused on."
- "I think the best part of my internship experience was that I always had something to work on and it felt useful to the company. I also loved working with other employees on projects and felt they really saw my potential. Because of that they gave me opportunities to show what I can do and I took advantage."

#### **Feedback from Partners**

#### Meeting Organizational Needs

- Partners most frequently noted CareerEdge recruited, or helped them recruit, a higher quality employee.
- Partners also noted that CareerEdge helps them grow their current employees.
- Partners appreciated the networking at the industry councils: sharing ideas, connecting with training organizations, and "keeping a finger on the pulse of the business community."

#### Meeting Community Needs

- Partners noted that CareerEdge provides residents with a career path: "It gives people a career path. It gives a young person in Sarasota a way to stay here and be a productive citizen."
- Partners also reported that CareerEdge supports participants and works with employers to make sure the employee is successful.
  - "They target a demographic that is in need and help students that are falling behind. They work on the employer side to support students to correct behaviors rather than be fired."
  - "Our two current interns come from a lower income community. They are now on their second program; CareerEdge continues to support them, but they are also asking us what is the next step for these employees?"

#### What can CareerEdge do better?

- The only idea mentioned more than once was for CareerEdge to do more marketing of their programs and services.
- Other ideas were to promote manufacturing as a good career option, get engaged in the high schools, and expand industry council membership.

## **Economic Impact**

#### Calculating Economic Impact

CareerEdge uses direct effect multipliers from the Regional Input-Output Modeling System (RIMS-II) model, an estimating method created by the U.S. Department of Commerce Bureau of Economic Analysis. The direct effect multipliers are used to estimate the economic impact of new earnings that results from spending of earnings. CareerEdge uses industry-specific multipliers generated by the RIMS II.

#### 2020 Economic Impact

- As noted on the dashboard, workers' aggregate earnings from increased wages due to raises and/or new positions is \$2 million. Using the direct effect multiplier, the 2020 economic impact of those increased wages on the regional economy is \$3.1 million.
- As noted on the dashboard, employer partners reported 33 new jobs (excluding Bridges and interns). Using the same approach, these 33 jobs are estimated to create another 60 jobs, for a total of **93 jobs** in 2020.

# Investments to Date

| Grantee/ Program 2011-2020             | Career Edge<br>2020 | Employer<br>Contribution<br>2020 | Aligned<br>Contribution* | Total<br>Investment<br>2020 |
|--|---------------------|----------------------------------|--------------------------|-----------------------------|
| Healthcare Partnership                 |                     |                                  |                          |                             |
| Blake Medical Center                   | \$214,664           | \$2,684,182                      | 0                        | \$2,898,846                 |
| BioLucid                               | \$11,250            | \$25,872                         | \$61,207                 | \$98,329                    |
| Kobernick House                        | \$50,000            | \$75,867                         | 5,000                    | \$130,867                   |
| ife Care Center of Sarasota            | \$173,568           | \$632,024                        | 0                        | \$805,592                   |
| Manatee Memorial Hospital              | \$178,620           | \$1,521,759                      | \$88,600                 | \$1,788,979                 |
| akewood Ranch Medical Center           | \$7,190             | \$0                              | \$0                      | \$7,190                     |
| Pines of Sarasota                      | \$45,315            | \$167,014                        | \$55,792                 | \$268,121                   |
| Planned Parenthood                     | \$25,247            | \$283,747                        | 0                        | \$308,994                   |
| Sarasota Memorial Hospital             | \$316,343           | \$684,133                        | 0                        | \$1,000,476                 |
| Fidewell Hospice                       | \$118,553           | \$365,089                        | \$9,675                  | \$493,317                   |
| /enice Regional                        | \$50,960            | \$62,203                         | 0                        | \$113,163                   |
| Shared Services                        | \$35,433            | \$233,199                        | \$276,900                | \$545,532                   |
| Healthcare Total                       | \$1,227,143         | \$6,735,089                      | \$497,174                | \$8,459,406                 |
| Manufacturing Partnership              |                     |                                  |                          |                             |
| Air Products                           | \$93,600            | \$531,982                        | 0                        | \$625,582                   |
| Suncoast Technical College-Machining   | \$25,000            | 0                                | \$320,000                | \$345,000                   |
| Atlantic Mold & Machining              | \$42,000            | 75570                            | \$0                      | \$117,570                   |
| (HS                                    | \$40,444            | \$115,778                        | \$5,950                  | \$162,172                   |
| Mustang Vacuum                         | \$8,607             | \$77,725                         | 0                        | \$86,332                    |
| Radiant Power                          | \$20,843            | \$13,771                         | \$1,100                  | \$35,714                    |
| PGT Industries                         | \$250,113           | \$1,332,036                      | \$136,992                | \$1,719,141                 |
| Tervis Tumblers                        | \$31,613            | \$152,534                        | \$1,500                  | \$185,647                   |
| CCRA/MSSC                              | \$6,890             | 0                                | 0                        | \$6,890                     |
| Advanced Masonry Systems               | \$3,858             | \$827                            | \$47,882                 | \$52,567                    |
| Berry Plastics                         | \$7,200             | 0                                | 1,947                    | \$9,147                     |
| Goodwill North Port                    | \$5,163             | 0                                | 0                        | \$5,163                     |
| Callaghan -TDL                         | \$5,037             | 21974                            | 0                        | \$27,011                    |
| L4th St. CRA                           | \$9,257             | 0                                | 0                        | \$9,257                     |
| Manufacturing Total                    | \$549,625           | \$2,322,196                      | \$515,371                | \$3,387,192                 |
| nsurance Partnership                   |                     |                                  |                          |                             |
| StateFarm Insurance                    | \$6,500             | 145861                           | 0                        | \$152,361                   |
|  |                     |                                  | 0                        | \$0                         |
| nsurance Total                         | \$6,500             | \$145,861                        | \$0                      | \$152,361                   |
| Bridges to Careers Partnership         |                     |                                  |                          |                             |
| Suncoast Community Capital             | \$130,000           | 0                                | 0                        | \$130,000                   |
| Bridges to Careers/Fast-track Training | \$544,668           | 0                                | 0                        | \$544,668                   |
| Bridges to Careers Total               | \$674,668           | \$0                              | \$0                      | \$674,668                   |
| nternship/OJT Partnership              |                     |                                  |                          |                             |
| nternship                              | \$373,656           | \$0                              | \$0                      | \$373,656                   |
| STC-Fast-Track Equip                   | \$72,350            | \$0                              | \$0                      | \$72,350                    |
| On the Job Training                    | \$47,968            | \$0                              | \$0                      | \$47,968                    |
| nternship Total                        | \$493,974           | <b>\$0</b>                       | \$0                      | \$493,974                   |
| merging Leadership Program             |                     |                                  |                          |                             |
| merging Leadership Training            | \$31,869            | \$0                              | \$0                      | \$31,869                    |
| merging Leadership Program Total       | \$31,869            | \$0                              | \$0                      | \$31,869                    |
| Total                                  | \$2,983,779         | \$9,203,146                      | \$1,012,545              | \$13,199,470                |

#### Sarasota County Impact

|            | Number trained | Number with promotions | Number with raises | Amount of raises |
|------------|----------------|------------------------|--------------------|------------------|
| Incumbent  | 56             | 23                     | 22                 | \$1.69           |
| Fast Track | 32             | 0                      | 30                 | \$2.01           |
| TOTAL      | 88             | 23                     | 52                 |                  |

Companies in Sarasota County and employees who live in Sarasota County.

# Methodology

#### Methodology

- Raw data were provided by employers to CareerEdge and forwarded to the independent evaluator, Dr. Shelley Robertson of Robertson Consulting Group, Inc. (RCG). RCG analyzed the data.
- RCG interviewed employers to collect qualitative data.
- RCG reviewed program documents and interviewed staff.
- The RIMS-II model was used to estimate Type II economic impact of increased wages and new jobs.